

Southern Belle Lodge

(Updated 6.6.18) by Woodland Ridge Cabins

Rental Policies

Check-In is at or after 4:00 P.M.

Check-Out is by 11:00 A.M.

THESE ARE THE AGREED-UPON TIMES.

PLEASE DO NOT REQUEST EARLIER CHECK INS OR LATER CHECK-OUTS.

Discovery of Late Check-Outs or Unauthorized Early Check-Ins Will Result in Guests Being Charged The Price of Another Night (without staying the extra night).

Walkthroughs:

Walkthroughs Are Not Guaranteed. We provide many pictures and a virtual tour at our website. If permission for a Walkthrough has been given, any Walkthrough without previous reservation of stay will require a non-refundable \$50 Walkthrough Fee. This fee is good for up to a one (1) hour walkthrough. Each additional hour or portion of an hour during the same walkthrough will require \$25 extra. Previously reserved guests may request one (1) Walkthrough, based on availability, at no extra charge. Each Additional Walkthrough will require a \$50 Walkthrough Fee. Walkthrough Fees will be due in cash at time of Walkthrough.

Reservations:

You must be at least 25 Years Old to Rent the Lodge. Guests under 25 Years Old must be supervised at all times by Parent or Guardian. Otherwise, the person renting the property is responsible for them.

Holidays including MEMORIAL DAY, LABOR DAY, JULY 4TH, THANKSGIVING & CHRISTMAS, are 3 day minimum stay at the weekend rate.

NEW YEARS is 3-Night Minimum Stay at Premium Rate. (See website for details).

An Additional FULLY-REFUNDABLE \$1000.00 Damage Deposit will be due By Check or Money Order at least 21 Days prior to your stay. It MUST BE MADE OUT TO OUR MANAGER AT THE ADDRESS BELOW.

PLEASE BE AWARE THAT THIS DAMAGE DEPOSIT WILL BE DEPOSITED, SAME AS CASHED, INTO OUR ACCOUNT.

After checkout, our cleaners will check to see if everything is fine- it usually is- and the refund check will normally be sent out to you on the Tuesday following one week after check-out.

If reservation is made within 21 Days till check-in, please contact us immediately for instructions for the damage deposit.

CHECK MUST BE MADE OUT TO OUR MANAGER

Otherwise, as we manage for various owners if checks are made out differently, they will not be usable and last-minute changes will need to be sent next-day and will be expensive to the renter.

Damage Deposit Check MUST BE MADE OUT TO

Noah Weaver
19441 Kalklosch Rd.
Logan, OH 43138

***IF NOT SENT AT LEAST 3 WEEKS AHEAD OF STAY, YOUR RESERVATION MAY BE REJECTED WITHOUT REFUND.**

Weddings/Receptions/Exceptional Events: Please Refer to the corresponding section at bottom of policy for details.

Half of the Total Amount is required At Time of Reservation & Half is required 30 Days before Check-In. Reservations made within 30 Days of Scheduled Arrival will be billed the full amount at Time of Reservation.

Woodland Ridge Lodges were designed for peace and quiet. NO PARTIES OR LOUD MUSIC. Please observe Quiet Hours from 11 p.m. till 8 a.m., out of respect for our neighbors.

***COLLEGE PARTIES, PROM PARTIES, etc., ARE NOT WELCOME AT OUR PROPERTIES.**

WE RESERVE THE RIGHT TO CHECK THE LODGE DURING STAY AND, IF THESE TYPES OF EVENTS ARE DISCOVERED, GUESTS WILL BE REQUIRED TO LEAVE WITHOUT REFUND.

Absolutely no Hunting, ATV's, Fireworks or Weapons (including Paintball or Air Guns) and no Illegal Drugs.

*** If Evidence of failure to observe Rental Policies is discovered, guests may be asked to leave the premises with NO REFUND. Any evidence of Illegal Activity may be Reported to the Proper Authorities.**

***Woodland Ridge Cabins may use any funds received from guests immediately upon receipt of such funds.**

Cancellation:

- **All Refunds are based on percentage of Full Reservation Amount- not amount collected to date.**
- **No-Shows are considered Cancellations.**
- **All cancellations will be charged a \$150 Cancellation Fee.**
- **Cancellations more than 60 days in advance receive a Full Refund MINUS the \$150 Cancellation Fee.**
- **Cancellations 30-59 days will receive 50% back MINUS the \$150 Cancellation Fee.**
- **29- 21 DAYS PRIOR TO STAY: NO REFUNDS but we will let you reschedule for equivalent days (up to 1 year from stay date for a \$150 Rescheduling Fee.**
- **20 DAYS OR LESS PRIOR TO STAY: NO REFUNDS OR RESCHEDULING, UNLESS THE LODGE RE-RESERVES FOR THE MISSED DATES, IN WHICH CASE, THERE WILL A \$150 RESCHEDULING FEE. We are not responsible to inform you of re-reservation. It will be your responsibility to verify.**

Minimum Stay:

We require a 2-Night minimum stay. Weekend rates apply for Thursday-Friday and Saturday- Sunday stays.

Payment Methods

Woodland Ridge Cabins accepts Money Orders, VISA, MasterCard, and Discover. A Credit Card is required at the time of reservation and will be kept on file in case there are any damages to the property.

A 6% Lodging Tax and a 7.25% Sales Tax will be added to rates. Any organization that is tax-exempt must provide

Signed copy of Exemption Certificate and will still be required to pay the 6% Bed Tax.

Refunds:

No refunds will be given due to weather or for early departure. No refunds in the event of mechanical failure, absence of any item , or for any public utility problems.

Pets:

Pets are permitted at Southern Belle Lodge and Whispering Pines ONLY. Not permitted at any of our other properties.

(REQUIRES A NON-REFUNDABLE \$50 PET FEE, PER PET- MAXIMUM OF 2 PETS ALLOWED)

PET FEE COVERS ENTIRE LENGTH OF STAY.

Pets must be disclosed at time of reservation, including service animals. All pets must be leashed at all times. Pet owners are responsible for cleaning up of any/all pet refuse. Pets are not allowed on furniture at any time.

***Any evidence of pets on furniture, pet waste in yard or lodge, any evidence of pets in Hot Tub or Pool will incur charges from the Damage Deposit and more, if deemed appropriate by Woodland Ridge Cabins.**

All pets must be up to date on rabies vaccinations and all other vaccinations. Heartworm preventive is highly recommended. All pets are to be treated with Advantage/Frontline or similar topical flea and tick repellent three (3) days prior to arrival.

Fleas and ticks are very rampant in this area and can cause harmful/fatal illness to humans and pets. All items above are the sole responsibility of the pet owner. The lodge owners assume no responsibility for illness or injury that may incur to pets or humans while on the premises.

Smoking: SMOKING IS PROHIBITED IN ALL OF OUR LODGES. Evidence of smoking inside a Lodge will result in a **\$300 FEE** which will be charged to the credit card on file. Please do not litter our property with Cigarette Butts.

Equipment and Furnishings:

Moved Furniture:

Furniture that is moved by guests must be returned to its original spot. Failure to return furniture to it's designated spot will result in a \$200 Moving Fee, billed to the reserving party's credit card or the Damage Deposit.

Pool Tables are Not To Be Moved. Any evidence of a moved Pool Table will result in a \$1000.00 Fee.

In the event of equipment or furnishing failure, please call our office phone (740)-385-1092. Any needed repairs will be made as quickly as is deemed reasonable by Woodland Ridge Cabins.

Linens and Supplies:

Bed linens and bath towels are provided along with kitchenware and utensils. We supply a reasonable amount of trash bags, paper towels, toilet tissue, dish and hand soap.

Grills:

Our Lodges have Charcoal Grills. Guests will need to bring Charcoal, Lighter Fluid, etc.

Fireplaces:

Indoor fireplaces are not to be used April - September without permission. No cutting wood on premises. Firewood is normally available at the Lodge for \$6 a bundle. It is also normally available at local convenience stores or roadside stands.

Occupancy and Housekeeping:

Please keep occupancy to that agreed upon by Renter and Woodland Ridge Cabins. If additional people are discovered there will be a **\$40 fee per extra person**. All trash, must be placed in the outdoor containers that are provided, at check-out. Please do not leave loose trash in the outdoor receptacles OR A \$70 clean up fee will be charged. Leave the Lodge clean. Make sure all doors and windows are locked. All keys must be returned to the lockbox at checkout. Lost keys are subject to a \$25 fee. *We reserve the right to charge your credit card for any damages or excessive cleaning required after your stay.*

Hot Tubs:

Hot tubs should not be used at temperatures greater than 104 degrees. Switches used to increase or decrease the jet speed may be adjusted.

***Adjusting the Temperature controls will likely result in Tub cooling down to economy mode.**

Our hot tubs are routinely changed and sanitized. *Due to cleaning and servicing, Hot Tubs are not always up to full temperature at check-in and may require additional time to heat.* Hot tubs left dirty may be subject to a \$100 clean-up fee. Do not sit or stand on hot tub covers. This may result in personal injury and/or damage to the cover. Damage to the hot tub covers will result in a **\$400 replacement fee**. We are not responsible for any allergic reaction to contents of the Hot Tub.

Damage by Guests:

In the event of damage or extra cleaning requirements created by guests, additional charges may be charged to the credit card on file. Renter agrees to take full responsibility for any accidents or injuries or damages to persons or property that may result in or around our properties. *The renter assumes all charges incurred and/or damages to the premises, structures and/or contents during the stay, caused by the reserving party or its guests.* If you notice problems upon arrival, please inform us immediately to avoid any damages being charged to your card.

Wildlife and Pests:

While we routinely treat our Lodges. We are in the woods and it is likely that you may encounter insects or spiders during your stay. We cannot refund your reservation due to insects, mice, or woodland creatures that you may encounter during your stay. Many critters live in the woods. Do not approach or feed wildlife. Do not leave food on decks or porches as it may invite unwanted guests.

Left-Behind Items:

Personal items left in the cabin are **not** automatically returned, so please check Drawers, under Beds, in Closets, etc., for your things. Woodland Ridge Cabins is not responsible to alert guests of left-behind items. If found and deemed reasonable, we will remove them from the Lodge and store them for 30 days. You will need to provide shipping info. Guests are responsible for any shipping and/or handling charges deemed appropriate by Woodland Ridge Cabins to return any items.

Legal: Guests agree to hold Woodland Ridge Cabins and all involved with them, harmless, for any personal injury, that may occur in the cabins or on the surrounding property , as well as loss or damage to personal property of guests during occupancy or visit.

Accessibility

During winter months 4-WHEEL DRIVE VEHICLES are recommended. Because of the Scenic Locations of our properties, Cell Phone service is **not guaranteed**. Some service providers are more accessible than others, depending on the location, but not guaranteed.

** Policies and rates are subject to change without notice.*

WEDDINGS/RECEPTIONS/EXCEPTIONAL EVENTS:

FOR ALL WEDDINGS/RECEPTIONS/EXCEPTIONAL EVENTS

Pricing is for amount of guests staying at the Lodge.

\$500 EVENT FEE- COVERS UP TO 50 Staying or non-staying guests for day of event:

Additional non-staying guests will require \$10/person per day there.